

LYNX C/Point

Compliant and consistent charging solution for hospital-owned outpatient clinics



Payer audit activities have become a common fixture in the healthcare industry. The use of automated reviews to find overpayments to hospitals has created a great deal of concern for healthcare providers. It will only be a matter of time before auditors cast their gaze into the hospital-owned clinic. LYNX C/Point® is your first line of defense by offering compliant and consistent facility and professional evaluation and management (E/M) assignment, infusion services and procedure charge capture, and ICD-9 coding for hospital-owned outpatient clinics. Based on the proven algorithms that exist in LYNX E/Point® and LYNX I/Point™, C/Point is an integral part of a comprehensive outpatient charging strategy for healthcare organizations.

Overview

In addition to providing specialized patient care, outpatient clinic staff is being challenged to meet charging compliance requirements and not overlook allowable revenue opportunities. C/Point integrates into the clinic workflow where it facilitates the capture of E/M visit levels and easily calculates the charges for the persistently-complex infusion administration rules. C/Point is an important component to outpatient clinic operations because it enables facilities to capture all charges and patient diagnoses for appropriate and defensible reimbursement.

Benefits

- Works with E/Point and I/Point to create a comprehensive charging strategy across all outpatient care operations.
- Appropriate and defensible infusion services charging to defend against RAC audits, OIG inspections and commercial payers.
- Compliant and consistent calculation of the facility visit level with a methodology that is aligned with the 11 Outpatient Prospective Payment System (OPPS) guidelines outlined by CMS.
- Web-based application enables rule sets and algorithms to stay current with the latest regulations.
- Single application to capture diagnoses, procedures and visit levels.

LYNX Revenue Management Solutions

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Key Features

- **Consistency across outpatient operations.** Uses the LYNX clinic visit level algorithm to calculate facility visit levels; the LYNX professional charging module¹ for professional visit levels; the LYNX infusion algorithm automatically calculates charges for infusions and injections.
- **Intuitive infusion service user interface.** Users focus on recording the basic elements of the infusion regimen. No need to memorize the details of complex infusion service rules.
- **Procedure charge capture.** Charges associated with additional procedures provided to the patient can be captured and sent to the hospital's billing system.
- **ICD-9 Coding.** Ability to capture patient diagnosis promotes chart thoroughness and consistency between facility and professional charging operations.
- **Client-based administration.** Facilities can designate an onsite administrator to perform routine maintenance and customization without assistance from LYNX.

Preserves Existing IT Investments

LYNX solutions are built with an open application programming interface (API) for the seamless exchange of information with existing clinical systems. LYNX solutions have proven success with some of the most respected software in the healthcare industry, including Epic and Picis ED PulseCheck™. Your organization can continue to use existing software and still receive *The Power of Certainty*™ from LYNX charging algorithms.

1. Offered as an optional component

About LYNX Medical Systems

LYNX Medical Systems, now part of Ingenix, provides software and services that help healthcare organizations obtain appropriate and defensible reimbursement for their services across the entire outpatient care spectrum. LYNX revenue management solutions reduce compliance risk and promote accurate and consistent charging practices. LYNX revenue management solutions currently help more than 1000 healthcare organizations manage more than 24 million patient encounters in the US annually.

Flexible and Scalable Deployment

C/Point is constructed with a scalable application architecture that accommodates a single hospital to a large Integrated Delivery Network (IDN). Our flexible deployment requires minimal support from existing IT resources.

- **Web-based Deployment:** Users access C/Point directly with a wide selection of supported browsers.
- **Integrated Deployment:** Users interact with existing outpatient systems and receive the benefit of LYNX algorithms with our open API.

Audit Protection

C/Point's algorithms are developed and managed by an experienced team of compliance experts. LYNX stands behind its products in the event of a payer audit.

LYNX Performance Monitoring

LYNX Medical Systems supports its clients with performance monitoring which sets the standard for the revenue management industry. LYNX provides insight on the potential value of a solution before implementation and continues with quarterly analytic reports to provide insight on charging compliance and other key operational metrics.



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