

LYNX E/Point

Compliant and consistent charging solution for the emergency department



Effective revenue management is the foundation of any hospital's financial health and critical for its ability to deliver care. LYNX E/Point® delivers value with compliant and consistent facility and professional visit level assignment, infusion services and procedure charge capture, and ICD-9 coding for the emergency department. In the challenging climate of fiscal austerity, healthcare organizations require tools to offer value in multiple ways. E/Point responds to the challenge with flexible deployment options, an open application programming interface (API) that preserves investment in existing systems, post-implementation performance monitoring and the certainty and confidence that comes with a proven methodology.

Overview

The emergency department is the front door to the hospital and needs to be the cornerstone for a comprehensive outpatient charging strategy. E/Point is a software application that promotes compliant and consistent facility and professional charging, diagnosis capture and procedure capture in the emergency department. Its presenting problem-based methodology complies with Outpatient Prospective Payment System (OPPS) guidelines and produces a visit level distribution that accurately reflects patient acuity mix and resource use. E/Point also provides support for infusion services charging and relieves users of having to memorize persistently-complex intravenous charging rules. Like all LYNX solutions, E/Point delivers *The Power of Certainty™* with post-implementation performance monitoring that provides insight into key operational metrics and measures the value provided to continually optimize the use of technology.

Benefits

- Works with LYNX I/Point™ and LYNX C/Point® to create a comprehensive charging strategy across all outpatient care operations.
- Single application to capture visit levels, diagnoses and procedures.

LYNX Revenue Management Solutions

Compliant and consistent charge capture, visit level calculation and infusion services support for the emergency department

- Compliant and consistent calculation of the facility visit level with a methodology that is compliant with the 11 OPPS guidelines outlined by CMS.
- Appropriate and defensible infusion services charging to defend against RAC audits, OIG inspections and commercial payers.
- Web-based application enables rule sets and algorithms to stay current with the latest regulations.
- Supports charge capture and appropriate revenue allocation for patients who are transitioned to an observation status.

Key Features

- **Consistency across outpatient operations.** Uses the LYNX emergency department algorithm to calculate facility visit levels; the LYNX professional charging module¹ for professional visit levels; the LYNX infusion algorithm calculates charges for infusions and injections.
- **Intuitive infusion service user interface.** Users focus on the basic elements of the infusion regimen. No need to memorize the details of complex infusion services rules.
- **Procedure charge capture.** Charges associated with procedures provided to the patient can be captured and sent to the hospital's billing system.
- **ICD-9 Coding.** Ability to capture patient diagnosis promotes chart thoroughness and consistency between facility and professional charging operations.
- **Client-based administration.** Facilities can designate an onsite administrator to perform routine maintenance and customization without assistance from LYNX.

1. Offered as an optional component

About LYNX Medical Systems

LYNX Medical Systems, now part of Ingenix, provides software and services that help healthcare organizations obtain appropriate and defensible reimbursement for their services across the entire outpatient care spectrum. LYNX revenue management solutions reduce compliance risk and promote accurate and consistent charging practices. LYNX revenue management solutions currently help more than 1000 healthcare organizations manage more than 24 million patient encounters in the US annually.

Preserves Existing IT Investments

LYNX solutions are built with an open API for the seamless exchange of information with existing clinical systems. LYNX solutions have proven success with some of the most respected software in the healthcare industry, including Epic and Picis ED PulseCheck™. Your organization can continue to use existing software and still receive *The Power of Certainty*™ from LYNX charging algorithms.

Flexible and Scalable Deployment

E/Point is developed with a scalable application architecture that accommodates a single hospital to a large Integrated Delivery Network (IDN). Our flexible deployment requires minimal support from existing IT resources.

- **Web-based Deployment:** Users access E/Point directly with a wide selection of supported browsers.
- **Integrated Deployment:** Users interact with existing outpatient systems and receive the benefit of LYNX algorithms with our open API.

Audit Protection

E/Point's algorithms are developed and managed by an experienced team of compliance experts. LYNX stands behind its products in the event of a payer audit.

LYNX Performance Monitoring

LYNX Medical Systems supports its clients with performance monitoring which sets the standard for the revenue management industry. LYNX provides insight on the potential value of a solution before implementation and continues with quarterly analytic reports to provide insight on charging compliance and other key operational metrics.



* HFMA Staff and Volunteers determined that this product/service has met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of this product/service.



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